

RACSA/RACAA Summer Conference – July 16 & 17, 2018

Monday, July 16

Welcome and Opening Remarks - RACSA Chair - Scot Lingrell, VPSA, University of West GA
Human Centered Design and Momentum Year Next Steps - Tristan Denley, Executive Vice Chancellor & Chief Academic Officer, USG.

- Momentum Year –Dr. Denley discussed where we were and where we are going with the Momentum Year. Data was shared including information about Georgia Consortium for Teaching and Learning, Chancellors Scholars, and Faculty Learning Communities. He shared there would be an Advising Academy and Co-requisite Academy in the fall and the Momentum Year Summit and Mindset Summit in the spring.
- Human Design Presentation – With many struggling with Orientation and on-boarding within the Momentum Year, Dr. Denley led an activity on orientation and onboarding that was collected and shared with the institution representatives.

Budget Updates - Tracey Cook, Interim Executive Vice Chancellor for Strategy & Fiscal Affairs

- Ms. Cook spoke about USG priorities, FY19 budget, FY 20 hearings, legislative information requests and data tools, like Qlik, to support data informed decisions.
- FY20 budget hearing – be prepared to speak about Momentum Year, CAR, OneUSG, Dual Enrollment and the usual questions.

System Updates (Virtual) - Tricia Chastain, Executive Vice Chancellor, Chief Operations Officer & Charlie Sutlive, Vice Chancellor for Communications

- Ms. Chastain spoke on the importance of freedom of expression; Dr. Stuart Raffield joining the USG staff; salary policies; and development of ethical behavior culture on campus to increase the public trust. November 11 is Ethics Awareness Week.
- Mr. Sutlive shared the mindful approach to Communications Office. He wants to highlight the role of faculty, how we serve and support student, and focus on the 3 goals of USG. He asked for institutions to provide more stories to the USG that can be shared to all stakeholders; campus spotlights at board meetings; and consider increasing social media presence at each institution.

Ad Astra Information Systems, LLC - Sarah Collins, Chief Strategy Officer with insight from Deborah Vess, VPAA & VPSA, East Georgia State College and Timothy Renick, SVPSS, Georgia State University

- Ms. Collins presented on the Ad Astra Information System that helps improve scheduling practices for students to access courses they need. She will provide information in their newest report entitled Bending the Curve when it is released.
- Dr. Vess and Dr. Renick spoke on their experiences with Ad Astra and the impact it has had on their campuses.

CAR Updates (Virtual) - John Fuchko, Vice Chancellor for Organizational Effectiveness, USG

- Mr. Fuchko spoke about the CAR report including how we will use our campus level report when it comes out; what we should expect to see from that campus level report; and relevant or useful system level report information. He also broke down all of the details in the 60-80 page report.

Legal Affairs System Updates - Edward Tate, Vice Chancellor for Legal Affairs, USG

- Mr. Tate gave an overview of the Legal Affairs office including information about open records, general counsel, discretionary appeals process, and Title IX
- Freedom of Expression open discussion was held with Dr. Denley and the group.

College 2025 - Steve Dorman, President, Georgia College & State University

- Dr. Dorman spoke on the committee's work on College 2025 to prepare USG for the future. The road map includes adaptability, life long learning, essential skills, and partnerships. The group discussed the 4 points to determine what we are doing now and what we may look like in 2025.

Q&A on Momentum Year – Dr. Tristen Denley

- USG looking at data for success in RPG including success rates for students in pivotal classes.
- 2025 credential numbers
- Suggest best practices for Georgia to share within the system and to have a repository for others to review and be more publically available.

USG Announcements

- Thanks to Cori & Felita and system staff for putting on a great conference.
- Dr. Joyce Jones shared that SHIP (student healthcare) rates increased 7% and student spouse rate tripled. Spouse coverage may be dropped next year as it is being dropped already across the country.

Tuesday, July 17

Welcome - RACAA Chair - Robert Page, RACAA Chair, VPAA, South Georgia State College
Joint Sector Meetings (RACAA & RACSA) – The group separated to other rooms by sector and spoke on a variety of sector related issues and discussed operationalizing Momentum Year projects. The groups reported back following that session.

IT Overview - Bobby Laurine, Vice Chancellor & Chief Information Officer

- Mr. Laurine presented an overview of IT and spoke in detail about CIO Advisory Council and working groups, Enterprise Technology Solutions, and Enterprise Resource Management

RACSA meeting

Welcome - Scot Lingrell, RACSA Chair, University of West Georgia. Vice President of Student Affairs & Enrollment Management

Approval of Spring Minutes – 3 names were added to the spring minutes that were inadvertently left off. The amended minutes were then presented. Jodi Johnson moved to accept the amended minutes and Vince Miller seconded. No further discussion. Minutes were voted on and accepted.

Introductions: Tomas Jimenez – Georgia Gwinnett College; K.C. White – Kennesaw State; Susan Davies – Augusta University; Jennifer Stenander – Middle Georgia State; Georj Lewis – Georgia Southern; Laura Boren GSW; Vince Miller – Valdosta State; Allison Paul – North Georgia; John

Stein – Georgia Tech; Doug Covey – Georgia State; Jodi Johnson – Dalton State; Mathew Waller - UGA ; Allen Ward – Clayton State; Jesse Kane – Fort Valley State; Rodney Carr – Valdosta State; Gina Sheeks – Columbus State; Jason Umfrees – Coastal Georgia; Carl Walton – Savannah State; Shawn Brooks – Georgia College; Kimberly Grimes- Soloman – Atlanta Metro; Bernice Hughes – ABAC; Allen Cramer – ABAC; Greg Tanner – South Georgia State; Joyce Jones – USG; Cori Loftis – USG, Jennifer Brannon- Middle Georgia State University; Scot Lingrell – West Georgia; Todd Jones – Georgia Highlands. We determined that 9 VPSA’s also do enrollment management.

Hot Topics

- **Fraternity Membership** - concerns about declining numbers; seeing high interest but direct questions about hazing and academic reputation; score cards for Greek organizations and other RSOs; education and leadership training for Greek Life.
- **Freedom of Expression** – follow your policy; be aware of special interest groups trying to trip you up; train staff especially front life and event reservation staff; counter protest training is important; GA State has a postcard that passively shares a message at the time of protest; consider programming series about issues bubbling up on campus to create dialogue and channel excitement and experience productively; activism support team (trained to help) to support events.
- **CAR next steps and results** – Phase 1 institutions spoke about their experiences and how they are moving forward; highlight is the best in class and area we need to help; gives VP place to state case for personnel; over-communicate about CAR to ease anxiety; re-organization strategies – Use CAR to reduce redundancy to make changes and provides opportunity to make those changes.
- **Mental Health** – What can we be doing differently to serve more students with what we have? How can we maximize resources in this area? Telephonic support for nights and weekend; 24 hour nurse protocol company; SGA presidents are sharing with Chancellor need for suicide hotline numbers on back of ID cards.
- **Resilience initiatives** –what are some proactive responses for the lack of resiliency in college students? West GA is asking 8 Angela Duckworth questions in survey at orientation, tracking and determining resources and programming after data is collected. Programming may relate to Mindset results too. Residential curriculum; counseling centers, one on one with special populations.
- **SACSA November 3-5 Myrtle Beach, SC** – Lucy Singer & Kevin Kreuger will be presenting.
- **Financial Literacy as part of SACS COC reaffirmation** – providing workshops through career development and partnering with financial companies (Columbus); roll out modules with Charles Schwab (Dalton); Student money management center (N. GA); working with business faculty and partnering with financial aid (GA Highlands); USG system will take an active look at this; GA Student Finance has a financial literacy program.
- **Off campus bank accounts for RSO** – guidance was given that you should not have off campus accounts. Group suggested Tracy Cook or Claire Arnold help with this discussion at the Fall meeting

- **SA Grad Prep programs** – student not being prepared for job; practitioners are trained in practice and theory; increase practitioner development; need more leadership and management training; we need leaders ready to be put into practice; need to be prepared for their jobs versus prepared for higher education; what is role of prep programs?; what is vp’s role in orientation and onboarding new professionals?; do we need to take a larger role?
- **Uniforms & Taxes** – we need guidance from CBOs regarding what we need to provide.
- **Momentum Year** – Mindset surveys are being conducted through IR, Academic Affairs, English Comp I, Welcome Week onboarding, and orientation. Some are incentivizing participation.
- **Minors on Campus** - being managed outside Student Affairs through auxiliary services, legal, etc.
- **Beyond Financial Aid** – raising money for food scholarships; outreach events; need to make this a system issue to help system wide. UNC Pembroke does this well; Lumina has article on Beyond Financial Aid in the Focus magazine.
- **Student Fees for Online Only students** – What services would be available for online students?

Passing the Gavel - Jennifer Brannon, Middle GA State University becomes new chair for 2018-19 and takes over the meeting after thanking Scot Lingrell for a great year as chair.

Election of Vice Chair – Nominations were open for the vice chair for 2018-2019. Nominations were Vince Miller from Valdosta State and Victor Wilson from UGA who was not present. The group voted to approve chair by acclamation. Vince Miller was elected vice chair by acclamation.

Upcoming meetings –

- Fall 2018 meeting at Middle Georgia State University in Macon
- Spring 2019 meeting – Columbus State or Georgia Highlands

Meeting Adjournment – Jodi Johnson made a motion for adjournment; Scot Lingrell seconded the motion; All were in favor. Meeting adjourned at 1:16pm