

Known Issue: KI9.2-40_e-Pro – Account Field is Not Able to Be Edited after Selecting a SpeedChart in Mass Change

UPDATED December 7, 2018

STATUS: RESOLVED

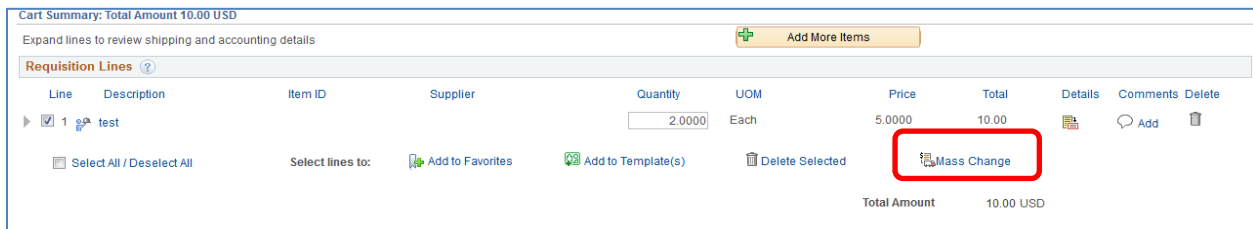
IMPACT: The Account field on the Mass Change page is no longer greyed out and is now editable, following the use of a SpeedChart. This issue was resolved following Release 5.30, December 2017.

ORIGINALLY POSTED: August 10, 2016

Update: The Functional Workaround section of this Known Issue has been updated.

Using the SpeedChart functionality on the Mass Change page of an eProcurement requisition is causing the Account field to be greyed out, and the field is not able to be edited.

All other ChartFields (Fund, Department, Project, etc) remain available to edit.



Cart Summary: Total Amount 10.00 USD

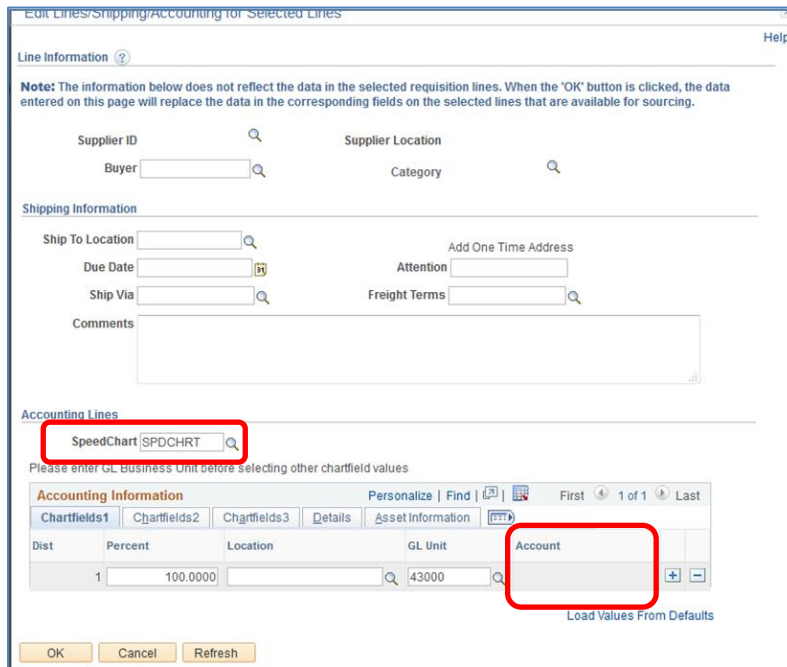
Expand lines to review shipping and accounting details Add More Items

Requisition Lines

Line	Description	Item ID	Supplier	Quantity	UOM	Price	Total	Details	Comments	Delete
1	test			2.0000	Each	5.0000	10.00		Add	

Select All / Deselect All
 Select lines to:
 Add to Favorites
 Add to Template(s)
 Delete Selected
Mass Change

Total Amount 10.00 USD



Edit Lines/Shipping/Accounting for Selected Lines

Line Information

Note: The information below does not reflect the data in the selected requisition lines. When the 'OK' button is clicked, the data entered on this page will replace the data in the corresponding fields on the selected lines that are available for sourcing.

Supplier ID Supplier Location
 Buyer Category

Shipping Information

Ship To Location Add One Time Address
 Due Date Attention
 Ship Via Freight Terms
 Comments

Accounting Lines

SpeedChart

Please enter GL Business Unit before selecting other chartfield values

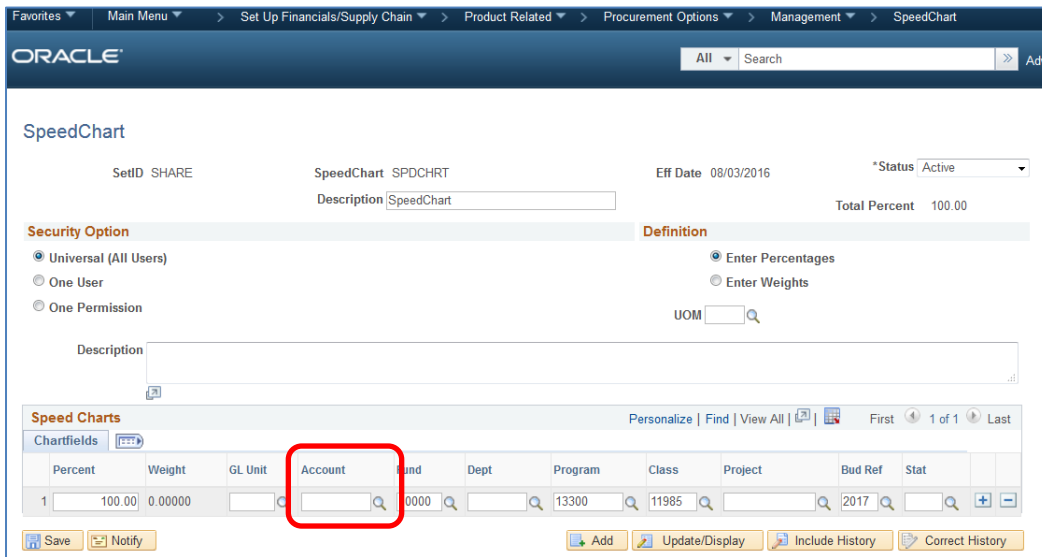
Dist	Percent	Location	GL Unit	Account
1	100.0000	<input type="text"/>	43000	<input type="text"/>

OK Cancel Refresh

Functional Workaround:

There are several functional workarounds for this issue:

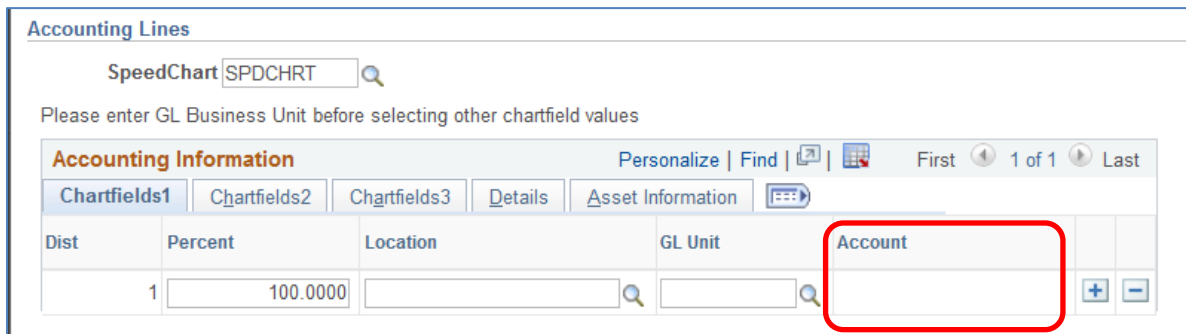
1. If a SpeedChart is entered on the Mass Change page, and the Account needs to be changed from the value that originally defaulted into the account field when the item was added, the user can navigate to the Accounting Lines section of the requisition and manually enter the account for each Accounting Line that needs to be changed.
2. Discontinue the use of the SpeedChart functionality from the Mass Change page and instead choose to specify the SpeedChart on each individual Accounting Line. The account field is able to be edited when adding a SpeedChart from this navigation.
3. When initially creating a SpeedChart, do not enter a GL Unit:



Oracle SpeedChart configuration page. The 'Speed Charts' table below shows the following data:

Percent	Weight	GL Unit	Account	Fund	Dept	Program	Class	Project	Bud Ref	Stat
100.00	0.00000			0000		13300	11985		2017	

When the SpeedChart is then selected on the requisition, the GL Unit field must then be populated:



Accounting Lines page for SpeedChart SPDCHRT. The 'Account' field in the 'Accounting Information' table is highlighted with a red box.

Dist	Percent	Location	GL Unit	Account
1	100.0000			

Once it is populated, the Account field will be available for editing:



Accounting Lines page for SpeedChart SPDCHRT. The 'Account' field in the 'Accounting Information' table is highlighted with a red box and now contains the value '51000'.

Dist	Percent	Location	GL Unit	Account
1	100.0000		51000	

Estimated Resolution:

ITS is currently researching to see if this is a known Oracle bug and to determine an appropriate resolution.

MORE INFORMATION AND SUPPORT: For business impact emergency issues, contact the ITS Helpdesk immediately at 706-583-2001 or 1-888-875-3697 (toll free within Georgia). For non-urgent issues, contact the ITS Helpdesk via the self-service support website at http://www.usg.edu/customer_services. (This service requires a user ID and password. E-mail helpdesk@usg.edu to obtain self-service login credentials.)

ADDITIONAL RESOURCES: For information about ITS maintenance schedules or Service Level Guidelines, please visit http://www.usg.edu/customer_services/service_level_guidelines. For USG services status, please visit <http://status.usg.edu>.