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PeopleSoft 9.2

Resolved: Known Issue KI9.2-132_GL - Journal Spreadsheet Upload Error

UPDATED: June 2, 2020

STATUS: Resolved

RESOLUTION ITS applied a fix to correct the issue with the Journal Spreadsheet Upload Process. Users can now run the process successfully.

For assistance with the Journal Spreadsheet Upload Process, see business process GL_020_033 - Batch Spreadsheet Journal Import.

NAVIGATION: General Ledger > Journals > Import Journals > Spreadsheet Journals

ISSUE: Following Release 5.56 applied May 29, 2020, users working with the BOR Journal Upload spreadsheet are receiving the following error message when running the Spreadsheet Journal Upload process.

> Invalid parameter for GetAttachment(). Check environment variable PS_FILEDIR in process scheduler. (5825,118)

ORIGINALLY POSTED: June 1, 2020

MORE INFORMATION AND SUPPORT: For business impact issues, contact the ITS Helpdesk at helpdesk@usg.edu or via the ITS Customer Services website.